



**Main Office**  
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**JOB OPPORTUNITY**  
**CASE MANAGER – EMOTIONAL REGULATION PROGRAM, TEMPORARY FULL-TIME**  
**COMPETITION #2026-18**

Please submit a cover letter and resume referencing the competition # to:  
[CAREERS@LLGAMH.ca](mailto:CAREERS@LLGAMH.ca)

**Salary Range:** \$32.59/hour - \$34.63/hour  
**Location:** Brockville – Emotion Regulation  
**Job Type:** **Temporary Full-time** (6 months)  
**Shifts:** Monday to Friday, 8:00 a.m. to 4:30 p.m. (A compressed work week is not an option)  
**Reports to:** Clinical Manager

The Case Manager provides client-centered service that enables clients and their caregivers to achieve their highest level of functioning and independence consistent with their values, priorities, capabilities and preferences for care. The Case Manager will deliver services to clients that will also ensure the fiscally responsible use of appropriate resources to achieve the desired outcomes for clients.

**Responsibilities and Duties:**

- Establish a therapeutic relationship which is client-centered and based on a partnership.
- Help individuals with severe and persistent mental illness and/or addiction to achieve their highest level of functionality possible in the least restrictive setting.
- Provide interventions that coordinate client services in a fragmented addiction and mental health system.
- Maintain a constant and ongoing support for clients even when their needs and use of services change.
- Work with the client to develop a strategy/plan to reduce the client's risk of experiencing a mental health crisis, including what actions by who and when, if client does experience a crisis/challenge in their recovery process.
- Maintain accurate and up-to-date client files as per client management software so that the information is current for anyone needing to access information on the client.
- Work with client to increase personal skills both internal and external to assist in symptom management and facilitate recovery process.

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[www.llgamh.ca](http://www.llgamh.ca)

Main Office	Delta	Gananoque	Kemptville	Prescott	Smiths Falls
25 Front Ave. W	18 King St.	23 Mill St.	2671 Concession Rd.	2652 County Rd. 2	179 Elmsley St. N.
Brockville, ON	Delta, ON	Gananoque, ON	Kemptville, ON	Prescott, ON	Smiths Falls, ON
K6V 4J2	K0E 1G0	K7G 2L5	K0G 1J0	K0E 1T0	K7A 2H8

## **Qualifications:**

### **Education, Training and Experience:**

- Graduation from a recognized post-secondary institution in a relevant, health-related discipline of study; University degree preferred.
- Two years' experience working in Adult Mental Health and Addiction.
- Experience facilitating psychoeducational groups is preferred.
- Current First Aid and CPR Certification required.
- Course/workshop in concurrent disorders or equivalent (SMART Recovery Facilitator Training) preferred.
- Certified Psychosocial Recovery Practitioner (CPRRP) designation preferred.
- Workshop in Motivational Interviewing preferred.

### **Skills and Abilities:**

- Ability to work independently and also as part of a multi-disciplinary team.
- Effective communication, interpersonal, and conflict resolution skills.
- Strong problem-solving abilities.
- A high level of independent decision making skills.
- Requires analytical skills to gather and disseminate data from different sources.
- Ability to adapt to changing environments and manage time effectively; Willingness to be flexible and facilitate change.
- An understanding of the Recovery Philosophy and application of same in client goal planning and direct service.
- Average to above-average computer and keyboarding skills.
- A valid Ontario Driver's Licence, access to a vehicle, and vehicle insurance with a minimum of \$2,000,000 liability.
- Satisfactory Vulnerable Sector police records check required.
- Demonstrated crisis intervention skills/experience and ability to respond to crisis situations as they arise.
- Ability to work within Mental Health Act, Occupational Health & Safety Act, Ministry of Health and Long-Term Care guidelines, Psychosocial Rehabilitation Practitioner's Code of Ethics, Best Practices, LLGAMH program standards.

Posting Date: March 4, 2026

Closing Date: March 6, 2026

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