



Main Office
25 Front Avenue West, Suite 1
Brockville, Ontario K6V 4J2
T: (613) 342-2262
Toll-Free: 1 (866) 499-8445
F: (613) 342-0884

JOB OPPORTUNITY
CASE MANAGER- ACUTE CARE, TEMPORARY FULL-TIME (3 MONTHS)
COMPETITION #2024-69

Salary Range: \$31.34/hour - \$33.30/hr
Location: Brockville (Front Avenue and weekly meetings at BGH)
Job Type: Regular Full-Time, 37.5 hours every week
Shifts: Monday - Friday, 8:00am to 4:30pm (compressed schedule is not an option)
Reports to: Clinical Manager

To provide client centered service that enables clients and their caregivers to achieve their highest level of functioning and independence consistent with their values, priorities, capabilities and preferences for care. Any ongoing assessment process and the collaborative identification of changing needs and optimum outcomes will be a critical part of the recovery case manager role. Also, by mobilizing and integrating formal and informal support networks the Community Recovery Case Manager will deliver services to clients that will also ensure the fiscally responsible use of appropriate resources to achieve the desired outcomes for clients.

Responsibilities and Duties:

- Establishing a therapeutic relationship which is client centered and based on a partnership.
- Helping individuals with severe and persistent mental illness and/or addiction to achieve their highest level of functionality possible in the least restrictive setting.
- Providing interventions that coordinate client services in a fragmented addiction and mental health system.
- Remaining a constant and ongoing support for clients even when their needs and use of services change.
- Work with the client to develop of strategy/plan to reduce the client's risk of experiencing mental health crisis, including what actions by who and when, if client does experience a crisis/challenge in their recovery process.
- Maintain accurate and up-to-date client files as per client management software so that the information is current for anyone needing to access information on the client.
- Work with client to increase personal skills both internal and external to assist in symptom management and facilitate recovery process.
- Specifically focus on the population of clients who are admitted into the schedule 1 facility to provide a clear line of communication to inpatients and back to LLGAMH staff.
- Be a part of facilitating a fulsome discharge plan for clients who are leaving BGH inpatients
- Be the lead in developing, fostering, and maintaining a positive and client focused relationship with inpatient services at BGH.

www.llgamh.ca

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Delta
18 King St.
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K0E 1G0

Gananoque
23 Mill St.
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K7G 2L5

Kemptville
2671 Concession Rd.
Kemptville, ON
K0G 1J0

Prescott
2652 County Rd. 2
Prescott, ON
K0E 1T0

Smiths Falls
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- Follow, if necessary, clients leaving BGH inpatient as an interim step and provide a warm hand off to other LLGAMH services.

Qualifications:

Education, Training and Experience:

- University degree in a health-related discipline or equivalent education/work experience in mental health and addictions
- Certificate in Addictions and/or PSR will be considered an asset
- 3-5 years' experience in a social service agency with at least 3 years spent in adult mental health and addictions
- Current First Aid and CPR Certification
- Clear Vulnerable Sector Check
- A valid Ontario Driver's Licence and access to a vehicle
- Compliance with Policy AH-C5 COVID-19 Vaccination Policy

Skills and Abilities:

- Knowledge of Mental Health Act, Occupational Health & Safety Act, Ministry of Health and Long Term Care guidelines, PSR Code of Ethics,
- An understanding of the Recovery Philosophy and application of same in client goal planning and direct service
- Ability to work independently and interdependently
- Effective communication, interpersonal, and conflict resolution skills
- Requires analytical skills to gather and disseminate data from different sources
- A high level of independent decision making skills
- Ability to adapt to changing environments
- Ability to manage time effectively
- Willingness to be flexible and facilitate change
- Basic computer and keyboarding skills

Accessibility: LLGAMH is committed to providing diversity, equity, and accessible employment practices, in compliance with the Accessibility for Ontarians with Disabilities Act. If you have accommodation requests related to your employment, please contact Human Resources.

Posting Date: November 5, 2024

Closing Date: November 7, 2024

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